Indiana Fetal Death Registry System (IFDRS)

Using IFDRS

End User Guide
Funeral Directors and Staff



Table of Contents

What is Indiana Fetal Death Registry System?	3
Key Terms	
IFDRS Process Flow Overview	5
System Access	7
System Requirements:	
Login and Password:	
System Security:	7
Funeral Directors Role in the IFDRS:	8
IFDRS Login Process:	9
Access the Indiana State Department of Health Gateway	
IFDRS Profile Screen	
IFDRS Location Selection Screen	
IFDRS Start Page	13
Adding a New Record	15
Adding a New Record	
Demographic Data – Adding/Updating	
Fetus Data	
Place of Delivery	23
Mother	25
Mother's Address	27
Mother's Origin	28
Father	30
Funeral Home	31
Medical Certifier	33
Search for a Record	36
Search for a Record	37
Queues	41
General Queues	
Queue Type	
Queue Results	
Notification(s) Queue	
Search Criteria	
Search Results	
Verifications	
Verifying a record	
Demographic Amendments (Resubmits)	
Amending the Demographic Record	
Change PIN Number	
Extract	
Reports	54

What is Indiana Fetal Death Registry System?

Effective 1/1/2011, IC 16-37-3-3 requires the mandatory usage of the Indiana Fetal Death Registration System (IFDRS) for the recording of all fetal deaths in Indiana.

IC16-37-3-3

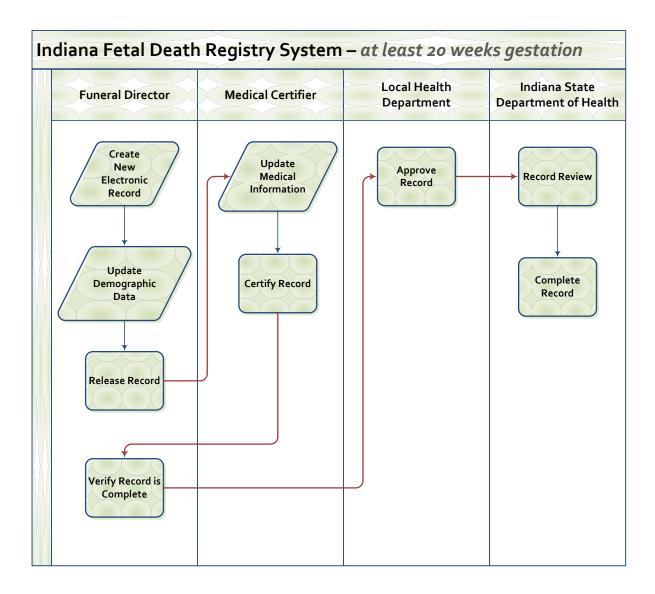
Certificate of death or stillbirth; filing

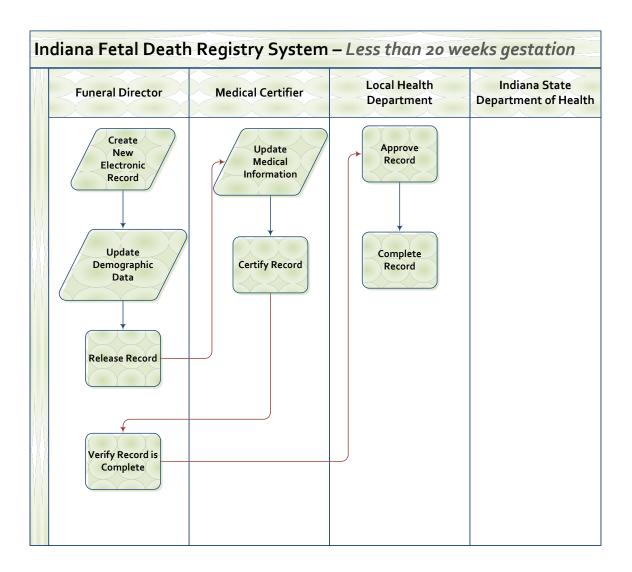
- Sec. 3. (a) The person in charge of interment shall file a certificate of death or of stillbirth with the local health officer of the jurisdiction in which the death or stillbirth occurred.
- (b) Notwithstanding subsection (a), beginning January 1, 2011, the person in charge of interment shall use the Indiana death registration system established under IC 16-37-1-3.1 to file a certificate of death with the local health officer of the jurisdiction in which the death occurred. The local health officer shall retain a copy of the certificate of death. *As added by P.L.2-1993, SEC.20. Amended by P.L.61-2009, SEC.8.*

Key Terms

Key Terms	Definitions
EFDR	Electronic Fetal Death Registration Number
BTP#	Burial Transit Permit Number
SFD	State File Date
SFN	State File Number
LFD	Local File Date
LFN	Local File Number
View	Select View from a results window to open a specific record
Extracts	Extract process will extract a pre-determined data set when selected
PIN#	Your unique PIN# is assigned at the time of completion of the User
	Agreement. This PIN# is your electronic signature when certifying records.
Reports	Not available at this time ~ Future Development
Record Actions	Tab located on the right side of a record that allows access to perform
	certain functions for a record.
Event History	Tab located on the right side of a record that allows you to view all actions
	taken on a specific record.
Relinquished	If the Funeral Home that originally entered a record is contacted by the
	family and notified that they desire the services of a different funeral
	home, the Funeral Home of Record will 'Relinquish' the record by
	removing their designation on the record as the Funeral Home of Record.
Queues	Depending on your role, work queues are available that present records in
	various categories.
Notifications	Notifications are alerts that actions have been taken on a record
Verifications	Verification is required to complete a Record and is completed by the
	Funeral Director.
Workflow	Workflow is the presentation of records that is assigned to you to that
	some action is required.

IFDRS Process Flow Overview





System Access

System Requirements:

Prior to making any attempts to access the Indiana Fetal Death Registry System, please verify that your computer meets the following requirements.

- 1. Live Internet Connection
- 2. Widely used standard web browser (preferably Internet Explorer 6.0 or higher)
- 3. Acrobat Reader
- 4. Also, it is recommended, (but not required) that your PC should have a minimum of 2GB of memory.

Login and Password:

A login and password is required to access the Indiana Fetal Death Registry System. This must be obtained in advance by contacting ISDH.

- All users who have access to IDRS system as of 12/22/2010 will be migrated to IFDRS and will receive an email with credentials and the Web site address. You will receive your Password & PIN in another email.
- January 1, 2011, new users will need to complete a User Agreement and return to the State of Indiana Department of Health Vital Records. Credentials will be verified and a Login, password, and PIN will be generated and communicated in separate emails. User Agreements can be found on-line at https://myweb.in.gov/ISDH/IDRSThin/

System Security:

IFDRS has several built in security features such as but not limited to:

- 1. Secure Login process
- 2. Automatic log off if inactive for 10 minutes
- 3. Credentialing process before assigning User Names, Temporary Passwords, and PIN#s
- 4. New passwords are required at the time of initial login
- 5. Passwords requirements:
 - a. Eight char minimum, and
 - b. Upper and lower case letters, and
 - c. Numeric characters
- 6. Passwords will expire in 365 days

Funeral Directors Role in the IFDRS:

Funeral Directors and their staff will have permissions to perform certain functions in the Indiana Fetal Death Registry System. Permissions are controlled by your login. If you feel that you do not have permissions to perform a needed function, please contact the System Administrator. Based on your permissions you will be able to perform some or all of the following functions:

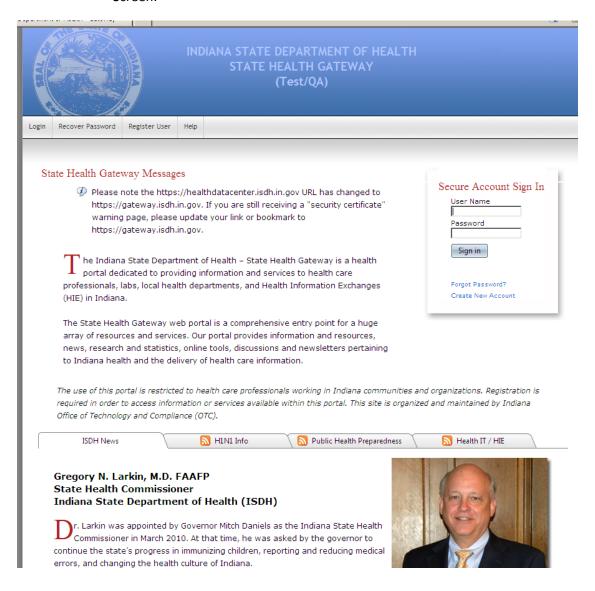
- 1. Add new records
- 2. Search for existing records
- 3. Process items that are in your work queues
- 4. Verification of Fetal Death
- 5. Demographic Amendment (Resubmits)
- 6. Relinquish Records
- 7. Generate Reports
- 8. Perform Funeral Home Extracts

IFDRS Login Process:

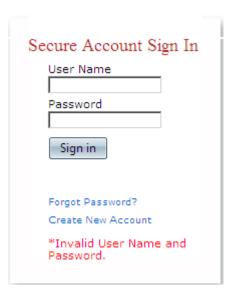
Access the Indiana State Department of Health Gateway

The ISDH **Gateway** Page is the first page you see after you access the web page. This is where you will login under the Secure Account Sign In.

- 1. Enter your User Name and Password and select Sign in.
 - → If logging in for the first time, the system will direct you to create a new password after you have logged in with the temporary password.
- 2. After you have successfully logged in, you will be redirected to IFDRS Profile Screen.



3. If your login attempt fails you will receive the below message. Enter your User Name and Password again.

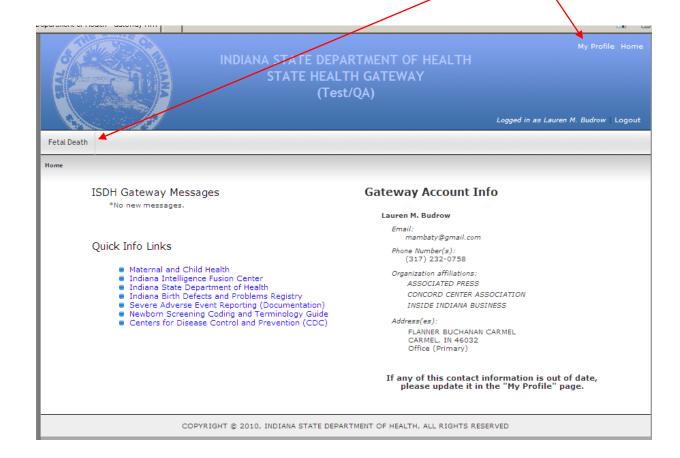


4. If you are unable to login, you can follow the Forgot Password prompt or contact the State of Indiana Department of Health Vital Records Helpdesk at 317-233-7989.

IFDRS Profile Screen

The Profile Screen has several functions:

- 1. Allows you to view the profile information for your login and allows you to make changes in the My Profile page at the top of the screen.
- 2. Provides important messages concerning the Gateway such as scheduled system downtime.
- 3. Quick Info Links
- 4. Provides entry to the Fetal Death System by selecting the Jab.

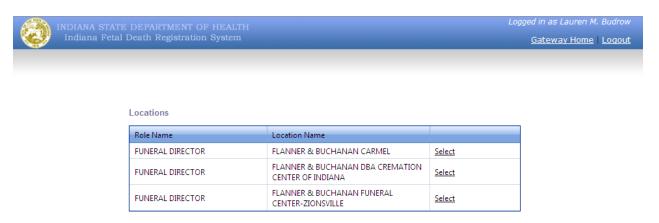


5. Once you select the Fetal Death tab, depending on your login you will either be directed to the Location page or the IFDRS Start Page.

IFDRS Location Selection Screen

Based on your login you may be tied to more than one location; in this case you will see the Location Screen after the Profile Screen.

 Select the location you are entering or viewing records for by clicking on the appropriate Select button.



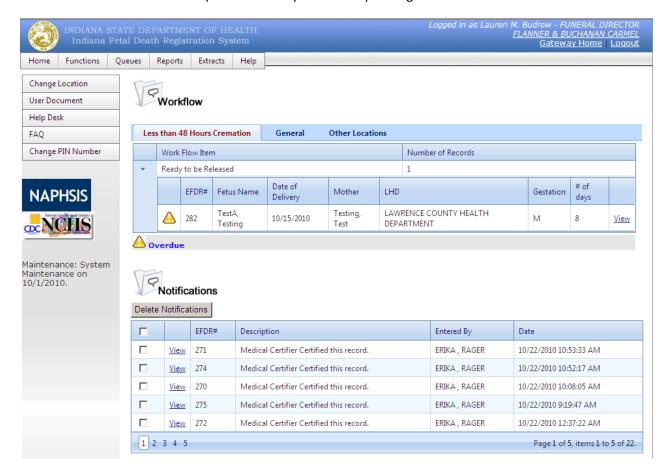
 Once you are in the IFDRS, you can also switch locations without logging out by selecting Change Location in the tabs on the **Left Bar** of the screen. This will return you to the location page.



IFDRS Start Page

The IFDRS **Home** Page is the first page you see after you login and select your location (if multiple locations). The **Home** Page contains four panes.

- 1. The **Title** pane on the top contains your login information which includes the location as well as a Logout button.
- 2. **Process Tabs** are directly under the Title pane and provide you navigation to specific areas of the IFDRS.
- 3. The **Left Bar** gives you access to perform system related functions including a FAQ as well as provides scrolling information that provides you with important information such as scheduled system maintenance.
- 4. The **Workflow** pane is where you will see pending items as well as notifications.



From the Home page you can:

Access workflow or notifications



Access the Process Tabs where you can:

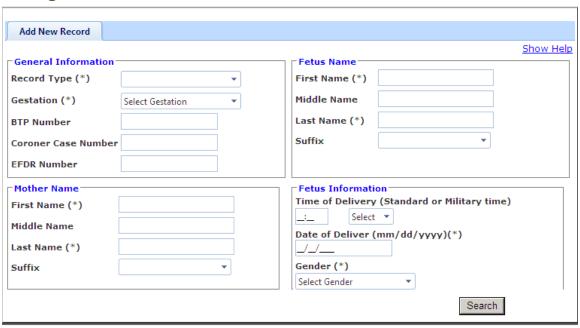
Home Functions	Queues	Reports	Extracts	Help	
----------------	--------	---------	----------	------	--

- Functions Tab:
 - Search for existing records
 - Add new records
- Queues Tab:
 - View your General work queue
 - View Notifications
- Reports Tab: (This feature is not available at this time ~Future Development)
- Extract Tab: Perform a Funeral Home Extract process
- Help Tab: View a mock up of a Fetal Death Form
- Access the Left Bar Function Tabs:



- Change Location: Returns you to the Location Page if your login is tied to multiple locations and allows you to select another location.
- User Document: Allows you to view the IFDRS user documents.
- **Help Desk:** Provides you with information on how to contact the Help Desk.
- **FAQ:** Providers a list of frequently asked questions.
- Change PIN Number: Allows you to change your PIN number. PIN numbers are used in the Verification Process as an electronic signature.

Adding a New Record

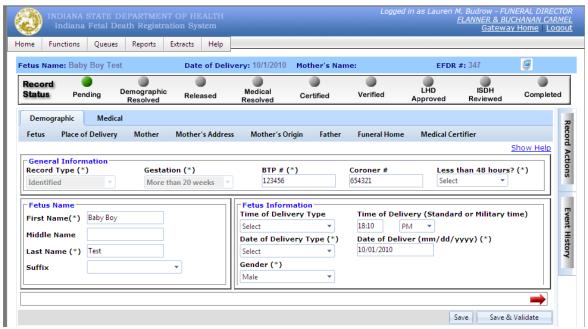


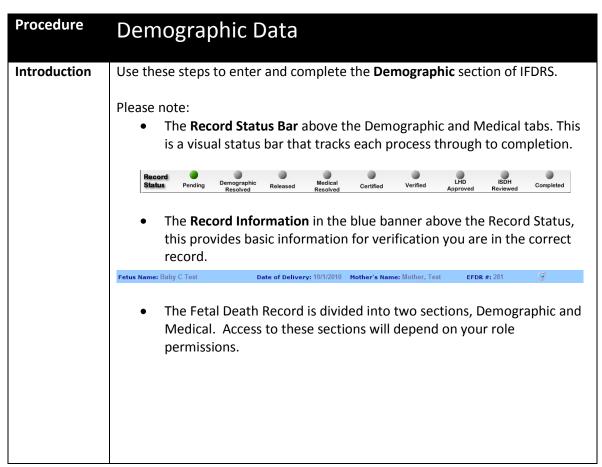
Procedure	Adding a New Record	
Introduction	Use these steps to add a new record to the IFDRS. This function will search for duplicate records and for a non-duplicate record; the record will be added and assigned an Electronic Fetal Death Record#. Once the record is added, the system will take you to the Demographic Section. The new record will be available in the work queues and will be in pending status. At this time you can navigate to other areas of the system such as the Home page.	
Steps to Follow	1. Access IFDRS	
Add New Record	2. Click the Add New Record under the Functions tab.	
Add New Record	3. Enter General Information	
	a. Select Record Type (required field) i. Identified ii. Unidentified b. Select Gestation (required field) i. Less than 20 Weeks ii. More than 20 Weeks c. Enter BTP Number d. Enter Coroner Case Number e. Enter EFDR Number	

	4. Enter Fetus Name Information
	a. First Name (required field)
	b. Middle Name
	c. Last Name (required field)
	d. Select Suffix (if applicable)
	, , ,
	5. Enter Mother Name Information
	a. First Name (required field)
	b. Middle Name
	c. Last Name (required field)
	d. Select Suffix (if applicable)
	6. Enter Fetus Information
	a. Time of Delivery
	b. Time
	 AM/PM (if time entered in standard time)
	7. Date of Delivery (required field)
	a. Gender (required field)
	b. Male
	c. Female
	d. Unknown
Search	Const. This has a seferior and find all all and
	8. Search: This button performs a search for duplicate records.
	a. If possible duplicate record is found; a duplicate screen will appear with a list of the possible
	duplicate. You can:
	i. Retrieve the record by selecting Retrieve in
	the record.
	ii. Go back to Change: This returns you to the
	record you added to make changes.
	iii. Cancel: Returns you to the record you
	added.
	b. If no duplicate the Add New button appears.
Add New	a. In the displaced the risks button appeals.
	9. Add New: This function adds the record, assigns the
	EFDR #, and takes you to the Record
	Demographic page.
Tips and Notes	When you select a specific function your workspace moves
	from the Home page. You can return to the Home page by
	moving your mouse to the Home tab and clicking.
	If you are in the process of adding a new record and return to
	If you are in the process of adding a new record and return to the Home page before you have selected Add New in the Add
	New Record page, the data you entered will be reset.
	wew Record page, the data you entered will be reset.

More Info	What you see in IFDRS depends on the permissions granted to
	your user ID, so you may not see the same things as another
	user.

Demographic Data – Adding/Updating

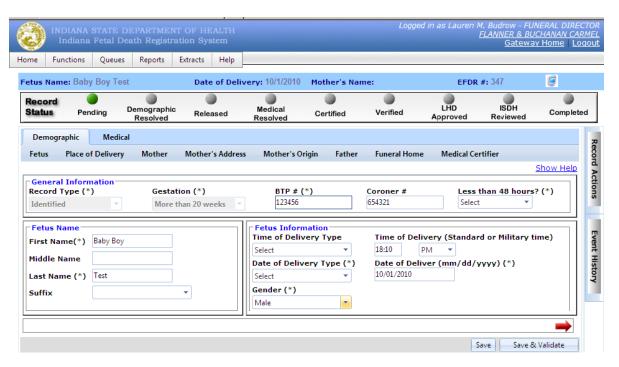




Save and Validate Informant Verification Report of Fetal Death Form **View Event History** The Demographic section is divided into 8 different Tabs. Mother's Origin Funeral Home Father The data that was entered on the New Record page will automatically be transferred to the appropriate Demographic page fields. The system allows you to tab from field to field outlining the field you You can navigate between Tabs by selecting the tab of the page you would like to go to, or by selecting the directional red arrows at the You can move between Tabs without saving data on each page. However, please note, if you are logged out by system inactivity or loss of connection, any data not saved will be lost. **Save vs. Save & Validate:** You can save data as you enter each page; this allows you to start a record and come back to it later. Validate, checks that data you entered against the IFDRS Edits and Audits. This step is necessary to move from Pending Status to Demographic Resolved Status.

Steps to	1. E	nter t	ne following sect	ions	
Follow	 Enter the following sections Fetus Data Place of Delivery Data Mother Mother's Address Mother's Origin Father Funeral Home Medical Certifier Save or Save and Validate 				
Save Save & Validate	3. R	esolve	e any Edit/Audits	(if any)	
					Save & Validate
i	Validation Res	sults			
	- anducion ites				
	Tab		Screen Group	Error Message	Check to override
			Screen Group Medical Certifier	Error Message Medical Certifier must be designated	Check to override
	Tab				
Tips and	Tab DesignateMedical	lCertifier	Medical Certifier		<u>Fix</u>
Tips and Notes	Tab DesignateMedical	er, if y	Medical Certifier ou are inactive for	Medical Certifier must be designated	will automatically log

Fetus Data



Procedure	Demographic Data: Fetus Data
Introduction	Use these steps to enter and complete the Fetus Data in the Demographic section of IFDRS.
Steps to	1. Enter General Information:
Follow	 a. Record Type: Verify that this is correct. Data was brought forward from New Record page. (required field)
	b. Gestation: Verify that this is correct. Data was brought forward from New Record page. (required field)
	c. BTP#: Verify that this is correct. Data was brought forward from New Record page. (required field)
	d. Coroner #: Verify that this is correct if entered in New Record page, or enter data.
	e. Less than 48 Hours?: Select Yes or No (required field)
	2. Enter Fetus Name:
	a. First Name: Verify that this is correct. Data was brought
	forward from New Record page. (required field)
	b. Middle Name: Verify that this is correct if entered in New
	Record page, or enter data if available.
	c. Last Name: Verify that this is correct. Data was brought
	forward from New Record page. (required field)

d. Suffix: Verify that this is correct if entered in New Record page, or enter data if available.

3. Enter Fetus Information:

- **a.** Time of Delivery Type: Select from drop down box.
 - i. Actual
 - ii. Presumed
- **b. Time of Delivery:** Verify that this is correct. Data was brought forward from New Record page. (required field)
- **c. Date of Delivery Type:** Select from drop down box. (required field)
 - i. Actual
 - ii. Presumed
- **d. Date of Delivery:** Verify that this is correct. Data was brought forward from New Record page. (required field)
- **e. Gender:** Verify that this is correct. Data was brought forward from New Record page. (required field)



- 4. Save or Save and Validate
- 4. Proceed to Place of Delivery by using arrows or select

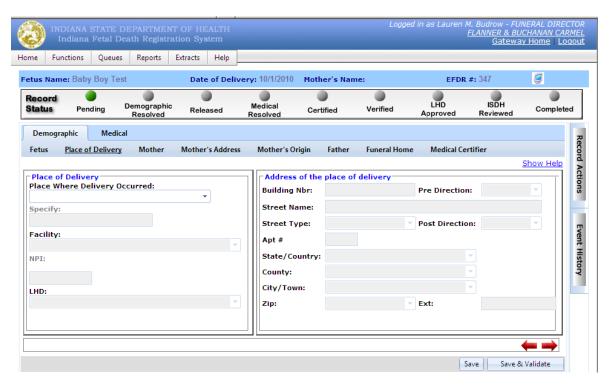
Tips and Notes

If you Save and Validate and there are errors found during the Edit/Audit process, the system will return an error box that will provide you with the issues that need to be resolved. The system will also highlight in red the sections where data needs to be completed.



More Info

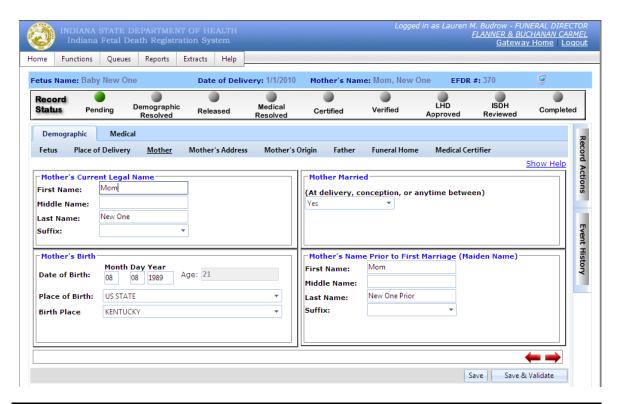
Place of Delivery



Procedure	Demographic Data: Place of Delivery
Introduction	Use these steps to enter and complete the Place of Delivery in the Demographic section of IFDRS.
Steps to Follow	1. Enter Place of Delivery:
	a. Place where delivery occurred: Use drop down to make
	selection:
	i. Hospital
	ii. Freestanding Birthing Center
	iii. Home (Intended)
	iv. Home (Unintended)
	v. Clinic/Doctors Office
	b. Specify: This field is opened for entry when 'Other' is
	chosen as the Place of Delivery.
	c. Facility: This field is opened for entry when the following
	Place of Delivery is selected:
	i. Hospital
	ii. Freestanding Birthing Center
	iii. Clinic/Doctors Office
	d. NPI: This field is for future use

	LUD. Demanding on the Place of Beltium, 1922 Caldia
	e. LHD: Depending on the Place of Delivery this field is either auto-populated or you will need to use a drop down
	box
	i. You will need to select the LHD when the
	following Place of Delivery is selected:
	1. Home (Intended)
	2. Home (Unintended)
	3. Other
	2. Address of the Place of Delivery: If a specific Facility is selected in
	the Facility field under Place of Delivery the address information in
	this block will be automatically populated and no further
	information is needed. If a specific Facility is not chosen the below
	fields will need to be populated.
	a. Building Nbr:
	b. Pre Direction: Select from drop down box
	c. Street Name:
	d. Street Type: Select from drop down box
	e. Post Direction: Select from drop down box
	f. Apt#
	g. State/Country: Select from drop down box
	h. County: Select from drop down box
	i. City/Town: Select from drop down box
	j. Zip: Select from drop down box
	k. Ext:
Save Save & Validate	5. Save or Save and Validate
← →	3. Proceed to Mother by using arrows or select
Tips and Notes	
More Info	

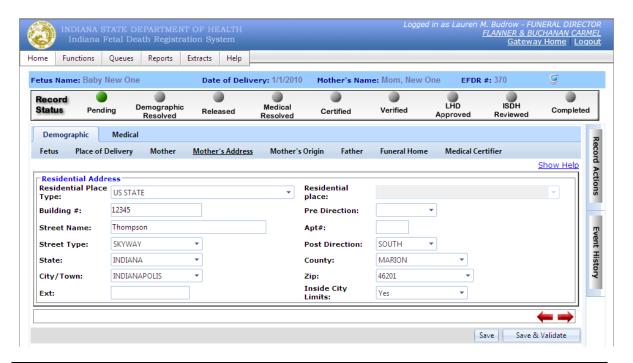
Mother



Procedure	Demographic Data: Mother
Introduction	Use these steps to enter and complete the Mother page in the Demographic section of IFDRS.
Steps to Follow	 Enter Mother Current Legal Name: First Name: Verify that this is correct. Data was brought forward from New Record page. (required field) Middle Name: Verify that this is correct if entered in New Record page, or enter data if available. Last Name: Verify that this is correct. Data was brought forward from New Record page. (required field) Suffix: Verify that this is correct if entered in New Record page, or use drop down to select data if available. Mothers Birth: Date of Birth: Enter Month / Day / Year in the following format: MM/DD/YYYY Age: System will automatically calculate age based on the
	date of birth entered. c. Place of Birth: Select from drop down box. d. Birth Place: Select from drop down box.

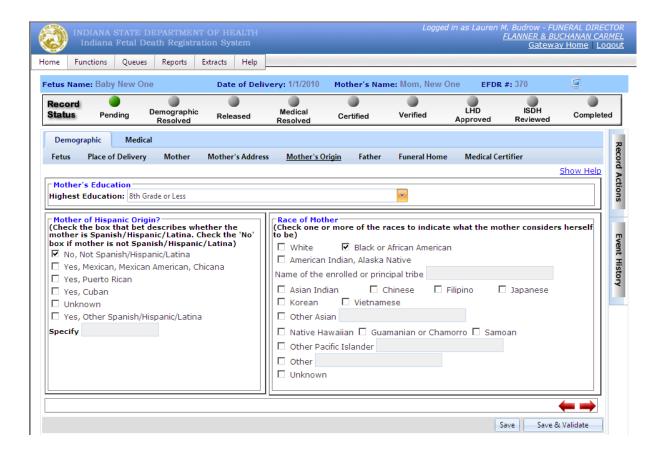
	2	
	Э.	Mother Married:
		a. At Delivery, conception, or anytime in between, use drop
		down to select data :
		i. Yes
		ii. No
		iii. Unknown
	4.	Mother's Name Prior to First Marriage:
		 a. First Name: Verify that this is correct. Data was brought forward from New Record page. (required field)
		b. Middle Name: Verify that this is correct if entered in New
		Record page, or enter data if available.
		c. Last Name: Enter Mothers Maiden Name.
		 d. Suffix: Verify that this is correct if entered in New Record page, or enter data if available.
Save Save & Validate	5.	Save or Save & Validate
	_	
—	6.	Proceed to Mother's Address by using arrows or select
Tips and Notes	Mother	Date of Birth is a required field.
More Info		·

Mother's Address



Procedure	Demographic Data: Mother's Address
Introduction	Use these steps to enter and complete the Mother's Address page in the Demographic section of IFDRS.
Steps to Follow	1. Enter Residential Address:
	a. Residential Place Type: Select from drop down box.
	b. Building Nbr:
	c. Pre Direction: Select from drop down box
	d. Street Name:
	e. Apt#
	f. Street Type: Select from drop down box
	g. Post Direction: Select from drop down box
	h. State: Select from drop down box
	i. County: Select from drop down box
	j. City/Town: Select from drop down box
	k. Zip: Select from drop down box
	l. Ext:
	m. Inside City Limits: Select from drop down box
Save Save & Validate	2. Save or Save & Validate
← →	3. Proceed to Mother by using arrows or select
Tips and Notes	
More Info	

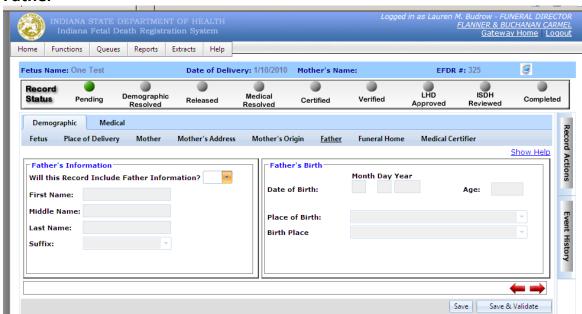
Mother's Origin



Procedure	Demographic Data: Mother's Origin
Introduction	Use these steps to enter and complete the Mother's Origin page in the Demographic section of IFDRS.
Steps to Follow	 Mother's Education: Select from drop down box. Required field a. Blank b. 8th Grade or less c. 9th-12th Grade, no diploma d. High School Graduate or GED Completed e. Some college credit but not degree f. Associate Degree g. Bachelors Degree h. Masters Degree i. Doctorate or Professional Degree Mother of Hispanic Origin? (Check the box that best describes whether the mother is Spanish/Hispanic/Latina. Check the 'No' box if mother is not Spanish/Hispanic/Latina)

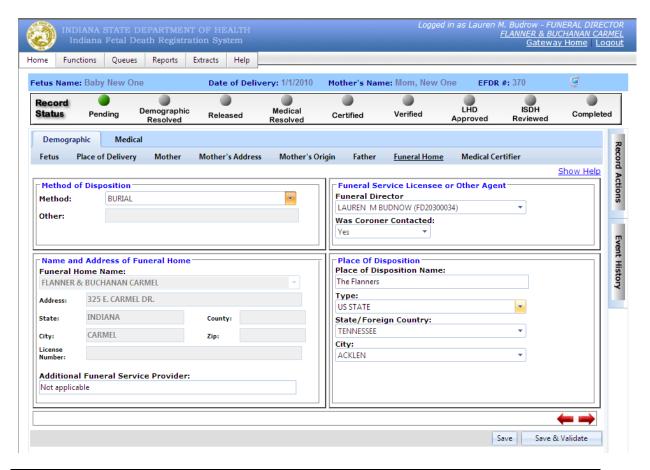
	a. No, Not Spanish/Hispanic/Latina
	b. Yes, Mexican, Mexican American, Chicana
	c. Yes, Puerto Rican
	d. Yes, Cuban
	e. Unknown
	f. Yes, Other Spanish/Hispanic/Latina
	i. Specify
	3. Race of Mother: (Check one or more of the races to indicate what the mother
	considers herself to be)
	a. White
	b. Black or African American
	c. American Indian, Alaska Native
	i. Name of the enrolled or principal tribe: (Enter
	information in available box)
	d. Asian Indian
	e. Chinese
	f. Filipino
	g. Japanese
	h. Korean
	i. Vietnamese
	j. Other Asian: (Enter information in available box)
	k. Native Hawaiian
	. Guamanian or Chamorro
	m. Other Pacific Islander: (Enter information in available box)
	n. Other: (Enter information in available box)
	o. Unknown
Save & Validate	4. Save or Save and Validate
	E. Barrada Edhada daran arangan
← →	5. Proceed to Father by using arrows or select
Tips and Notes	
More Info	
<u> </u>	

Father



Procedure	Demographic Data: Father
Introduction	Use these steps to enter and complete the Father page in the
	Demographic section of IFDRS.
Steps to Follow	1. Father's Information:
	a. Will this Record Include Father Information? Select from
	drop down box.
	i. Blank
	ii. Yes, <u>proceed to First Name</u>
	iii. No, page is complete
	b. First Name
	c. Middle name
	d. Last Name
	e. Suffix (Select from drop down box.)
	2. Father's Birth
	a. Date of Birth: Enter Month / Day / Year in the following format: MM/DD/YYYY
	b. Age: System will automatically calculate age based on the date of birth entered.
	c. Place of Birth: Select from drop down box.
	d. Birth Place: Select from drop down box.
Save Save & Validate	3. Save or Save and Validate
← →	4. Proceed to Funeral Home by using arrows or select
Tips and Notes	
More Info	

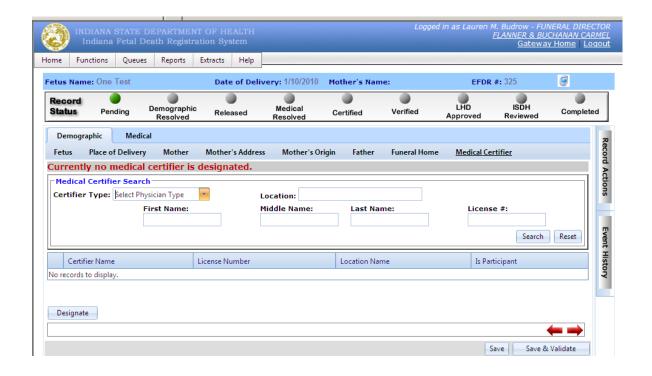
Funeral Home



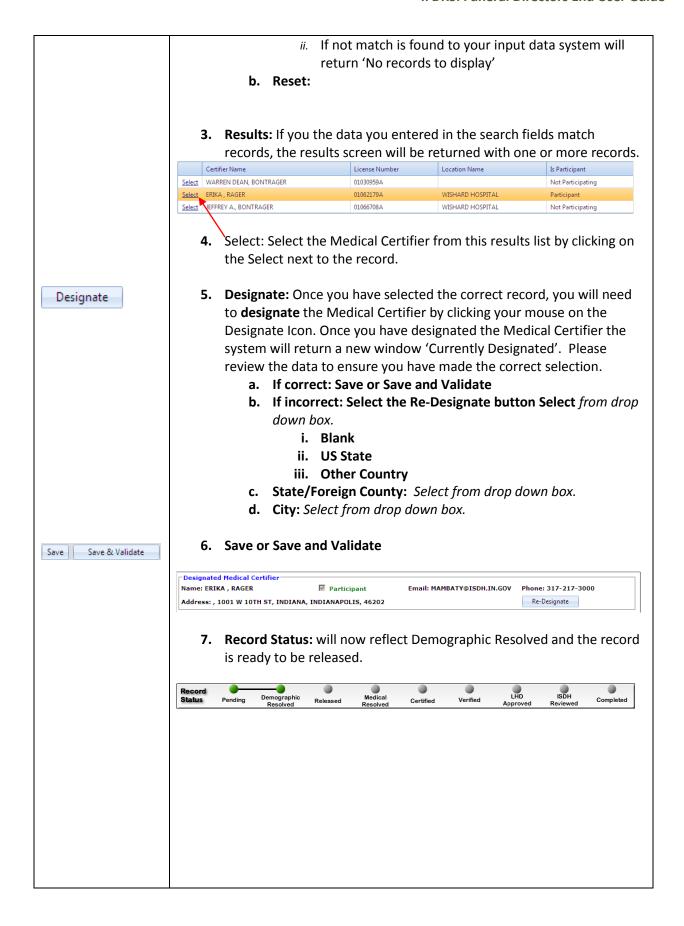
Procedure	Demographic Data: Funeral Home
Introduction	Use these steps to enter and complete the Funeral Home page in the Demographic section of IFDRS.
Steps to Follow	1. Method of Disposition:
	a. Method: Select from drop down box.
	i. Blank
	ii. Burial
	iii. Cremation
	iv. Hospital Disposition
	v. Donation
	vi. Removal from State
	vii. Entombment
	viii. Other (Specify)
	ix. Unknown
	b. Other: (Complete if 'Other' is selected from drop down box)
	2. Name and Address of Funeral Home

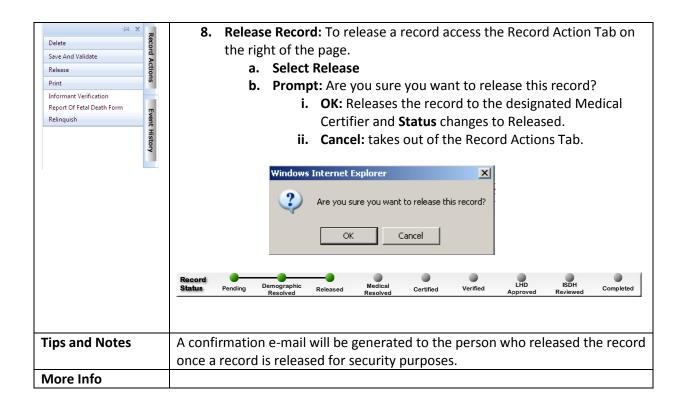
	 a. Funeral Home Name: (This is automatically completed based on your login.)
	b. Address: (This is automatically completed based on your login and location selected.)
	c. State: (This is automatically completed based on your login and location selected.)
	d. County:
	e. City
	f. Zip:
	g. License Number
	h. Additional Funeral Service provider
	3. Funeral Service Licensee or Other Agent
	a. Funeral Director: Select from drop down box.
	b. Was Coroner Contacted? Select from drop down box.
	i. Blank
	ii. Yes
	iii. No
	iv. Unknown
	4. Place of Disposition
	a. Place of Disposition Name
	b. Type: Select from drop down box.
	i. Blank
	ii. US State
	iii. Other Country
	c. State/Foreign County: Select from drop down box.
	d. City: Select from drop down box.
	, , , , , , , , , , , , , , , , , , , ,
Save & Validate	5. Save or Save and Validate
← →	6. Proceed to Medical Certifier by using arrows or select
Tips and Notes	
More Info	

Medical Certifier

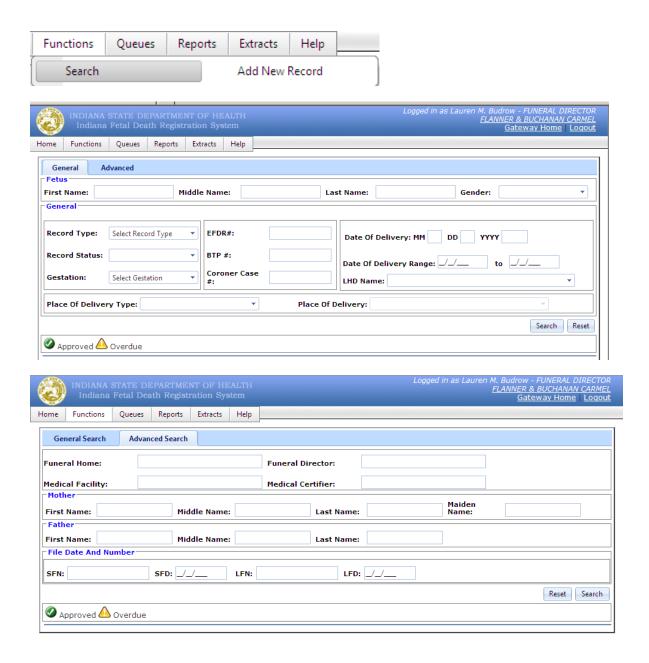


Procedure	Demographic Data: Medical Certifier
Introduction	Use these steps to enter and complete the Medical Certifier page in the Demographic section of IFDRS.
Steps to Follow	1. Medical Certifier Search: a. Certifier Type: Select from drop down box. i. Physician ii. Coroner iii. Health Officer b. Location: c. First Name d. Middle Name e. Last Name f. License #
	 a. Search: i. After you enter the data needed for your search, click on the 'Search' button with your mouse and the system will bring back all results that matched your input data.

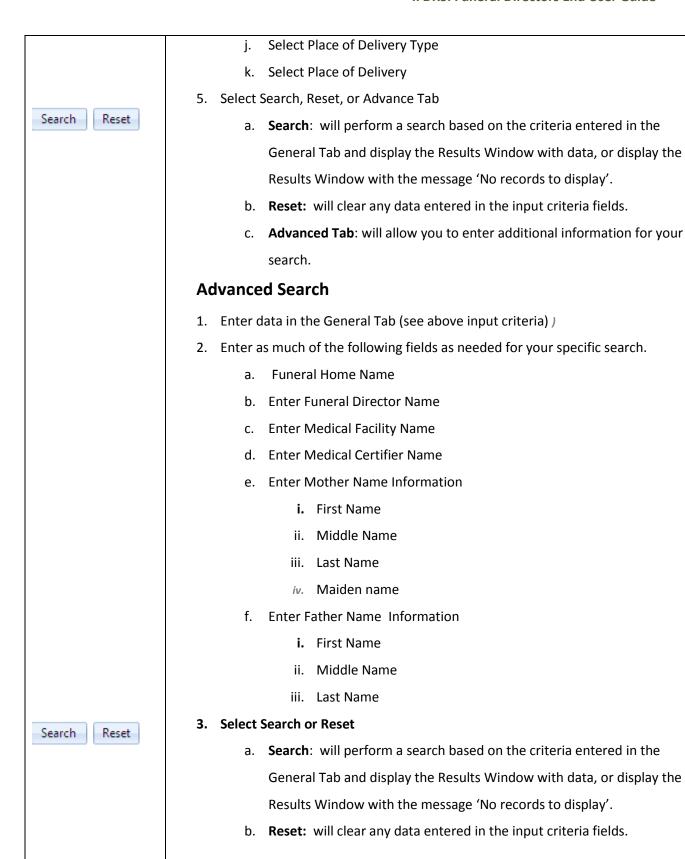




Search for a Record



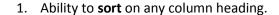
Procedure	
Procedure	Search for a Record
Introduction	Use these steps to search for an existing record in the IFDRS. This function will search for records based on the input criteria and return possible matches in a results list. From there you can view the Details of the record, View the entire record, and view the Report which is a Not for Official Use version of the Certificate of Fetal Death in PDF format. Also, the Search function has a General and an Advanced Search Tab. Please note, when using the Advanced Search Tab you must first enter a minimum of
	the Year in the Date of Delivery field located in the General Tab.
Steps to Follow	General Search
	1. Access IFDRS
Search	2. Click the Search under the Functions tab.
	3. Enter the Fetus Information: These fields are not mandatory, but will improve the search results.a. First Name
	b. Middle Name
	c. Last Name
	d. Gender <i>Select from drop down box</i>
	 4. Enter General Information Most fields are not mandatory, but will improve the search results. a. Select Record Type
	b. Select Record Status
	c. Select Gestation
	d. Enter EFDR `#
	e. Enter BTP #
	f. Enter Coroner Case#
	g. Enter Date of Delivery
	i. MM: Month
	ii. DD: Day
	iii. YY: Year (required field)
	h. Enter Date of Delivery Range
	i. MM/DD/YY to MM/DD/YY
	i. Select LHD



Select Record

The results page display the Results Window with data, or display the Results Window with the message 'No records to display'. The results window has several user friendly features.





- 2. **Status Column** that provides a quick visual for records that are Approved or Overdue.
- 3. **Details:** when you select details of the one of Search Results, the Details Window will appear below the search results and provide basic data of the record under each tab.



- a. More Information:
 - i. Fetus Information
 - ii. Mother Information
 - iii. Father Information
 - iv. Funeral Director/Certifier Information
- b. Event History
- c. Change History
- d. Notification History
- 4. **Report** option provides a PDF of a 'Not for Official Use' Certificate of Death'.
- 5. **View** option to open and view a specific record. When you select View, the system will take you into the Demographic and Medical sections of that specific record. To return to the queue, you can use your browsers back button.





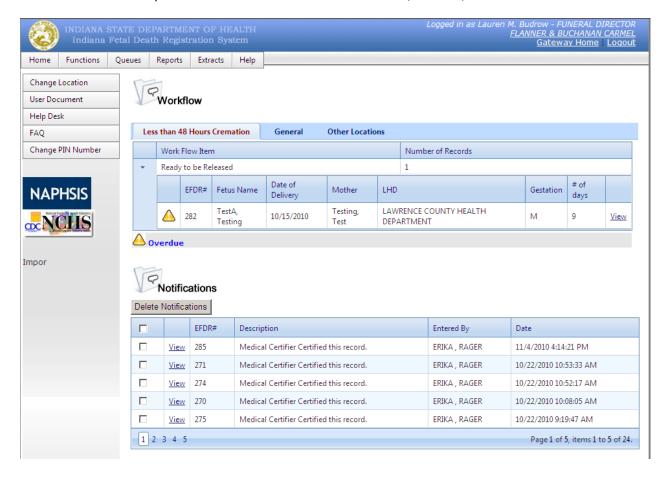


	6. # Of Pages and # of Records indicator. This is located at the bottom
	of the results list and will:
	a. Tell you how many total items and pages there are.
	b. Allow you to go to a specific page by selecting that page number or using arrows to go back and forward.
	c. Allow you to change how many results are displayed on each page
	N 1 2 3 4 N Page size: 5 V 19 items in 4 pages
	7. Extract data from the queue criteria in various formats
	a. Microsoft Excel
	b. PDF
	c. CSV
	d. Microsoft Word
	
Tips and Notes	Once you have selected View and have gone into the record, if you want to perform another search you will need to return to Function/Search and start the process again.
20000106	And the second of FDDC decords and the second of the secon
More Info	What you see in IFDRS depends on the permissions granted to your user ID, so you may not see the same things as another user.

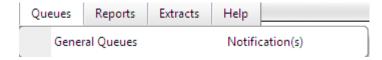
Queues

Work queues or workflow provide you with a list of records that require action. You can access your workflow in 2 ways.

1. When you first login to the IFDRS you are presented with the Home Page. The Home Page displays records that are active and notifications that are within 30 days. Workflow is listed in 3 separate tabs: Less than 48 Hours Cremation, General, Other Locations.



2. **Queues Tab** provides you access to the General Queue as well as Notification. You can search for certain records using a search function. Access to records by the Queues Tab allows you to see records that are more than 30 days old or have been completed.

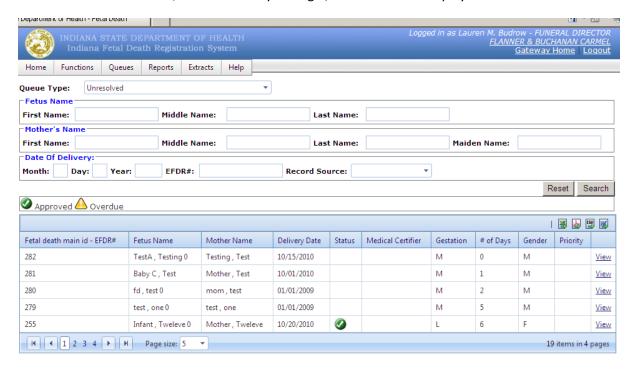


General Queues

The General Queue page has 2 sections; Demographic Data and Results.

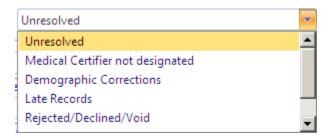
The Demographic section allows you to select the type of records you would like to see in the Queue Type as well enter specific demographic data to perform searches of data.

The Results section displays the results based on the search criteria entered. When you first access the General Queue, all records for your login/location will be displayed.



Queue Type

You have the option of selecting from several different queue types by selecting a type from the drop down box:



- 1. **Unresolved:** This queue will provide you a listing of open records for your location.
- 2. **Medical Certifier not designated:** This queue will provide list of all records where the Medical Certifier has not yet been designated.
- 3. **Demographic Corrections:** This queue will provide a list of all records where there are pending corrections to be made.

- 4. **Late Records:** This queue will provide a list of all records that have exceeded the limit on the number of days to complete a record.
- 5. **Rejected/Declined/Void:** this queue will provide a list of all records for your location that have been rejected, declined, or voided.

Queue Results

The Queue Results window displays the results of the specific queue and data requested in the search. The results window has several user friendly features.



1. **Status Column** that provides a quick visual for records that are Approved or Overdue.



2. Ability to **sort** on any column heading.

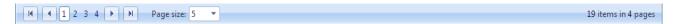


3. **View** option to open and view a specific record. When you select View, the system will take you into the Demographic and Medical sections of that specific record. To return to the queue, you can use your browsers back button.



- 4. **# Of Pages** and **# of Records** indicator. This is located at the bottom of the results list and will:
 - a. Tell you how many total items and pages there are.
 - b. Allow you to go to a specific page by selecting that page number or using arrows to go back and forward.

c. Allow you to change how many results are displayed on each page

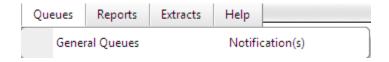


- 5. **Extract** data from the queue criteria in various formats
 - a. Microsoft Excel
 - b. PDF
 - c. CSV
 - d. Microsoft Word



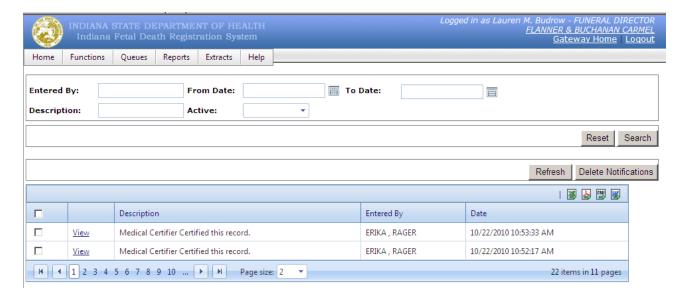
Notification(s) Queue

The Notification(s) Queue page displays any record where a notification has been sent to your login or on a record that is tied to your location. Notifications that are 30 days or less appear on the Home page, you can also view current and past notifications by using the Notification Queue. Notifications are issued when records are updated at specific intervals. Not all notifications require action by you.



The Notification Queue page is broken down in 2 sections.

- 1. Search Criteria
- 2. Results List



Search Criteria

- 1. You can search by one or more of the following input criteria:
 - Entered by:
 - From Date: You can enter the date in MM/DD/YYYY format or select from Calendar tool.
 - **To Date:** You can enter the date in MM/DD/YYYY format or select from Calendar tool.
 - Description:
 - Active: Select from drop down box
 - o Blank
 - o Yes
 - o No

- 2. Once your search criteria is entered you can select:
 - a. Search: A search will be performed based on the input criteria
 - b. Reset: Data entered into the search fields will be erased
- 3. Search Results: Your search results are displayed in the Results Window below the search criteria.

Search Results

Results are displayed in list form showing you the Description, Entered By, and Date for each Notification. The results window has several user friendly features.

1. **View** option to open and view a specific record. When you select View, the system will take you into the Demographic and Medical sections of that specific record. To return to the queue, you can use your browsers back button.



- 2. **# Of Pages** and **# of Records** indicator. This is located at the bottom of the results list and will:
 - a. Tell you how many total items and pages there are.
 - b. Allow you to go to a specific page by selecting that page number or using arrows to go back and forward.
 - c. Allow you to change how many results are displayed on each page



- 3. Extract data from the queue criteria in various formats
 - a. Microsoft Excel
 - b. PDF
 - c. CSV
 - d. Microsoft Word



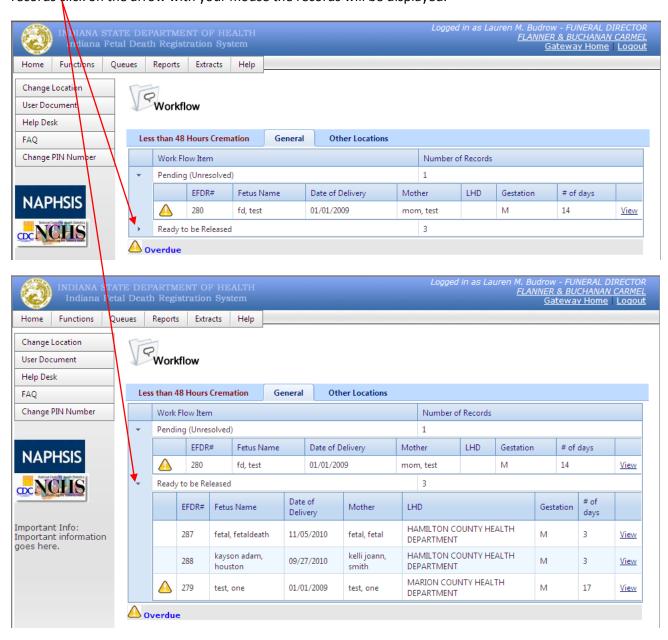
- 4. Refresh and Delete Notifications:
 - a. Refresh will update any additions/changes since you last ran the search.
 - b. Delete Notifications will delete any Notifications that you have selected with the check box.

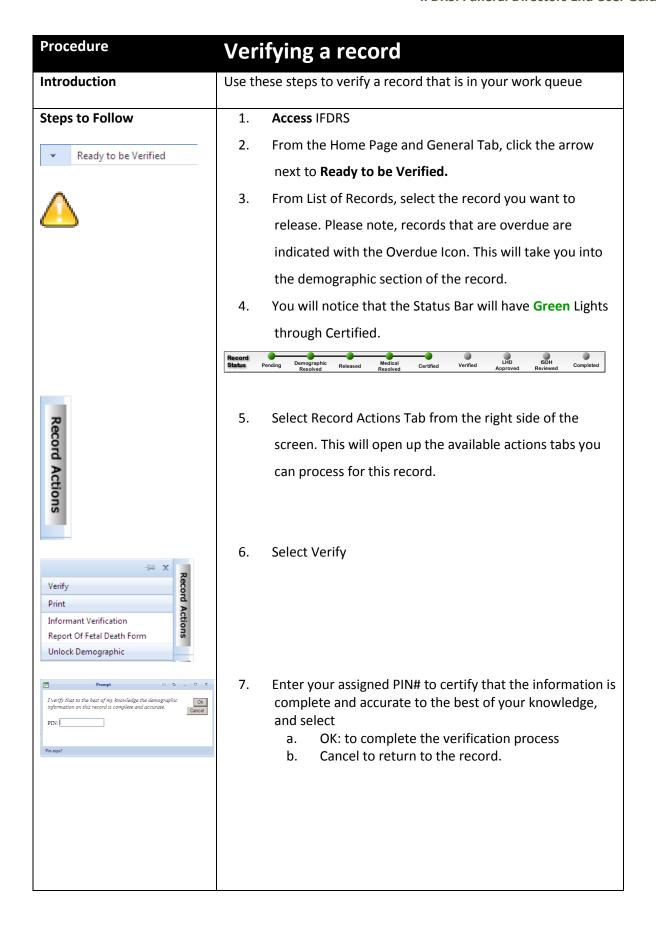


Verifications

Please Note: Record verifications can only be done by Funeral Directors

Records that are ready for verification can be viewed from the General Tab of workflow. The workflow screen will show how many records (if any) are ready to be released. To view these records click on the arrow with your mouse the records will be displayed.

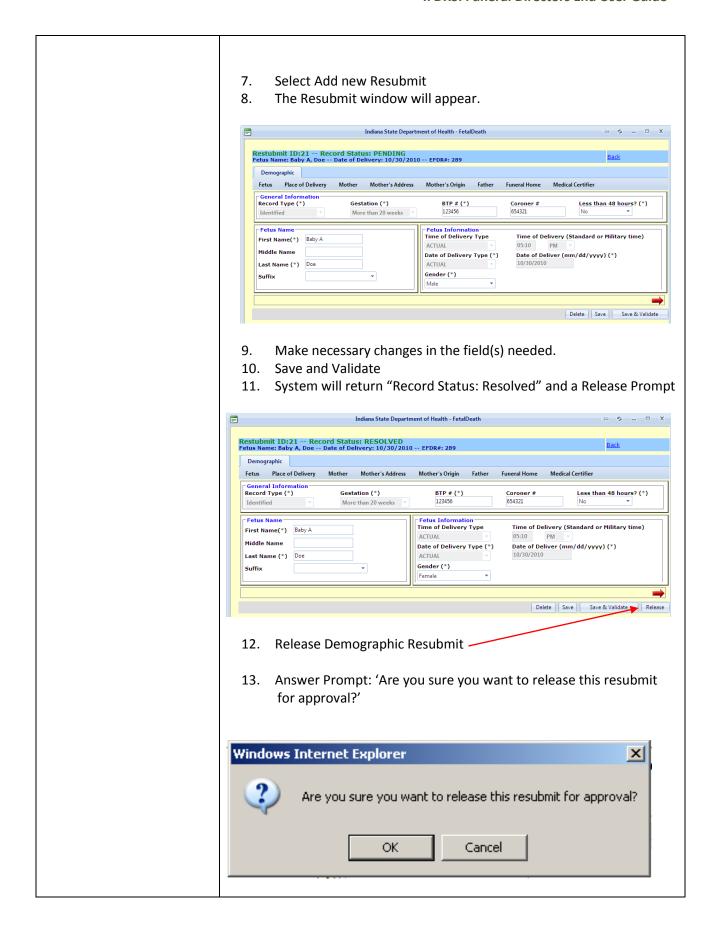


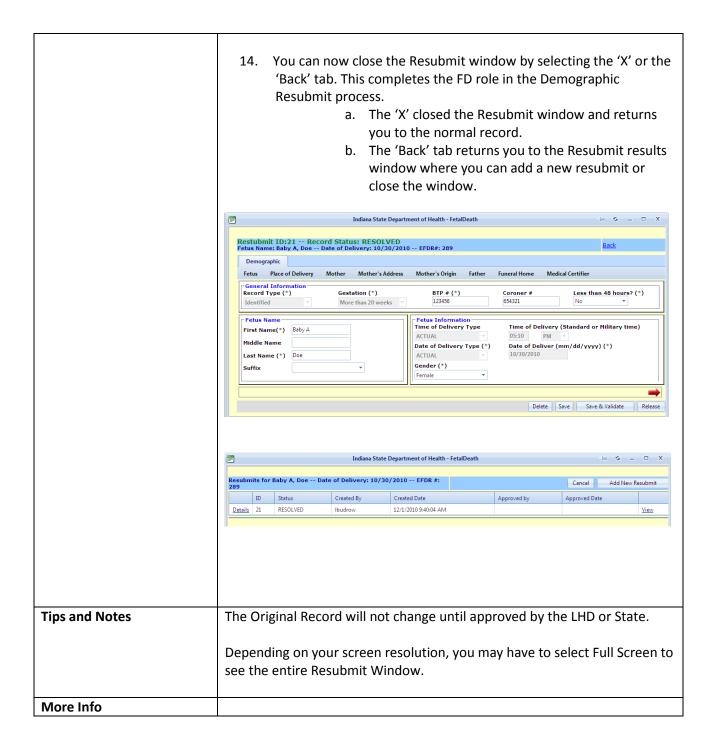


Prompt 🖾 🛇 🗆 X	If a salest OK as all the constant of the con-
* Your record is successfully verified. Ok	If you select OK, you will be presented with a verification
10ur recora is successfully verified.	screen. Select OK. The system will:
	 Return you to the demographic page of the
Pin.aspx2	record you just verified.
	2. A system generated e-mail will be sent to your
	indicating that a record has been verified. There
	is no action required, this is a security measure.
	An email will also be generated to the Local
	Health Department for their notification.
	3. The Record Status will change and reflect the
	completion of the Verification process.
	Completion of the Volumethan process.
	Record Demographic Medical LHD ISDH
	Status Pending Demographic Released Medical Certified Verified LHO ISOH Completed Resolved Reviewed Completed Resolved Reviewed Reviewed
Tips and Notes	If you receive an e-mail concerning a verification of a record, and
	you did not perform this verification, please follow the directions
	at the bottom of the email.
	Please Note: Record verifications can only be done by Funeral
	Directors
	21100013
More Info	What you see in IFDRS, Record Actions will depend on the
	permissions granted to your user ID, you may not see the same
	things as another user.
	tinings as another aser.

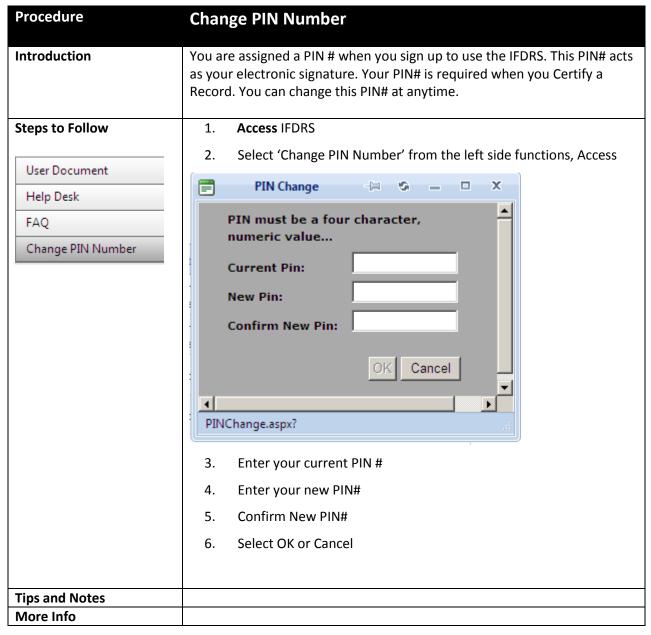
Demographic Amendments (Resubmits)

Procedure	Amending the Demographic Record
Introduction	Use these steps to Amend the Demographic Section of a Record. This function will
Steps to Follow	1. Access IFDRS
	2. Perform a Search to access the record that you will be amending.
	3. From List of Records, select View for the record you want to
	amend. This will take you into the demographic section of the record.
70	4. Select Record Actions Tab from the right side of the screen. This
eco	will open up the available actions tabs you can process for this
Record Actions	record.
Print R	5. Select Demographic Resubmit
Print Informant Verification Report Of Fetal Death Form Demographic Resubmit	6. If there are no prior resubmits, you will see the below screen.
Report Of Fetal Death Form Demographic Resubmit	☐ Indiana State Department of Health - FetalDeath
	No Resubmits found for the selected record. Cancel Add New Resubmit Add New Resubmit





Change PIN Number



Extract

Procedure	Performing a Funeral Directors Extract
Introduction	This functionality is yet available.
Steps to Follow	1.
Extracts Help Funeral Home Extract	
Tips and Notes	
More Info	

Reports

Procedure	Performing a Funeral Directors Reports
Introduction	This functionality is yet available.
Steps to Follow	1.
Reports Extracts Help Unresloved Void Listing Range Report	
Tips and Notes	
More Info	

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